

Occupant Engagement Services

New Service Offerings

Since our company's inception 30 years ago, CD SONTER is proud to have served hundreds of industrial, commercial, and institutional properties in their waste management and sustainability initiatives. As COVID-19 has and continues to present challenges for people across the globe, CD SONTER is committed to providing our high level of support to clients, while responding to your new and changing needs. Through adapting and innovating our project management processes, CD SONTER is continuing to accept new projects for completion with physical distancing measures top of mind and virtual project management available. The following list of new service offerings was designed to continue improving our sustainability performance during this unprecedented time.

Sustainability Training



The field of sustainability is constantly evolving with new technology and trends, and so should your workforce. Partner with CD SONTER to create an online sustainability video series, available on-demand to your employees and customized to your company on the sustainability topics you select.

By partnering with us on this service, you will:

- Receive a customized sustainability education program to engage your employees or tenants in a meaningful way.
- Offer flexible, on-demand training for employees or tenants, with the ability to track their progress.
- Acknowledge and reward employees or tenants who complete training.
- Build toward Sustainability awards and certifications.

Virtual Waste Sorting Challenge



Confusion around your site's waste and recycling criteria can have a significant impact on your diversion and capture rates. Challenge tenants and increase their waste sorting awareness through a virtual, online waste sorting challenge customized to your site's waste and recycling criteria.

By partnering with us on this service, you will:

- Engage tenants around waste sorting in a fun and meaningful way.
- Ensure tenants are aware of the latest waste and recycling criteria onsite.
- Identify the problem items that are causing confusion.

Virtual Green Team Meetings



CD SONTER can assist in facilitating ongoing communications through web-enabled trainings with key tenants. Topics can include any combination of the following:

- Energy Conservation.
- Water Conservation.
- Waste Reduction & Recycling.
- Green Procurement.
- Green Transportation.
- Health & Wellness.
- The Business Case for Sustainability.
- And more.

By partnering with us on this service, you will:

- Provide a platform for your tenants to engage and maintain active communication with the property team(s).
- Ensure tenants are actively and effectively participating in sustainability programming onsite.
- Facilitate knowledge sharing.
- Reduce feelings of self-isolation.

Engagement Program Design



Building an effective sustainability engagement program requires precise planning. CD SONTER has the experience to create a meaningful and effective annual occupant engagement plan for your property, ensuring your staff and tenants are made aware of any and all forthcoming events.

Our engagement program design ensures your property is active for all key dates of the environmental calendar, including Earth Month, Canadian Environment Week, and Waste Reduction Week, among others.

By partnering with us on this service, you will:

- Ensure you are celebrating all of the key sustainability engagement events throughout the year with your tenants.
- Be provided with guidance for events and engagements, leveraging our expertise developed from working with some of the highest profile clients in the country.
- Be guided on specific partnerships for events.

Green at Home Toolkit



CD SONTER's Green at Home Toolkit will virtually provide your tenants with knowledge to help them green their homes – for many their new temporary workspaces – with the same care, safety, and expertise that you provide to them at your property. CD SONTER will customize your Green at Home Toolkit, ensuring it includes only that information which is relevant to your property and occupants.

By partnering with us on this service, your Toolkit will be designed to:

Encourage sustainable habits, further promoting tenants' participation in your sustainability programs once they return to the workplace.

Sustainability Videos



With the fast-paced and media driven world we live in, it is more important than ever to deliver messages in a variety of engaging mediums. CD SONTER can share your sustainability story in a custom video format, whether that be 2D animation or live action. We will take care of everything from content creation to production.

The benefits include:

- Telling your sustainability story in a meaningful way.
- Delivering messaging virtually to a wide audience.
- Creating content that tenants can refer back to at any time.

OUR EXPERTISE. YOUR SUCCESS.

Learn more at www.cdsonter.com

CD SONTER Ltd. Environmental Consultants
Email: info@cdsonter.com • Follow us on Twitter [@CDSONTER](https://twitter.com/CDSONTER) | [LinkedIn](https://www.linkedin.com/company/cdsonter)

CD SONTER
ENVIRONMENTAL CONSULTANTS

SUSTAINABLE SOLUTIONS